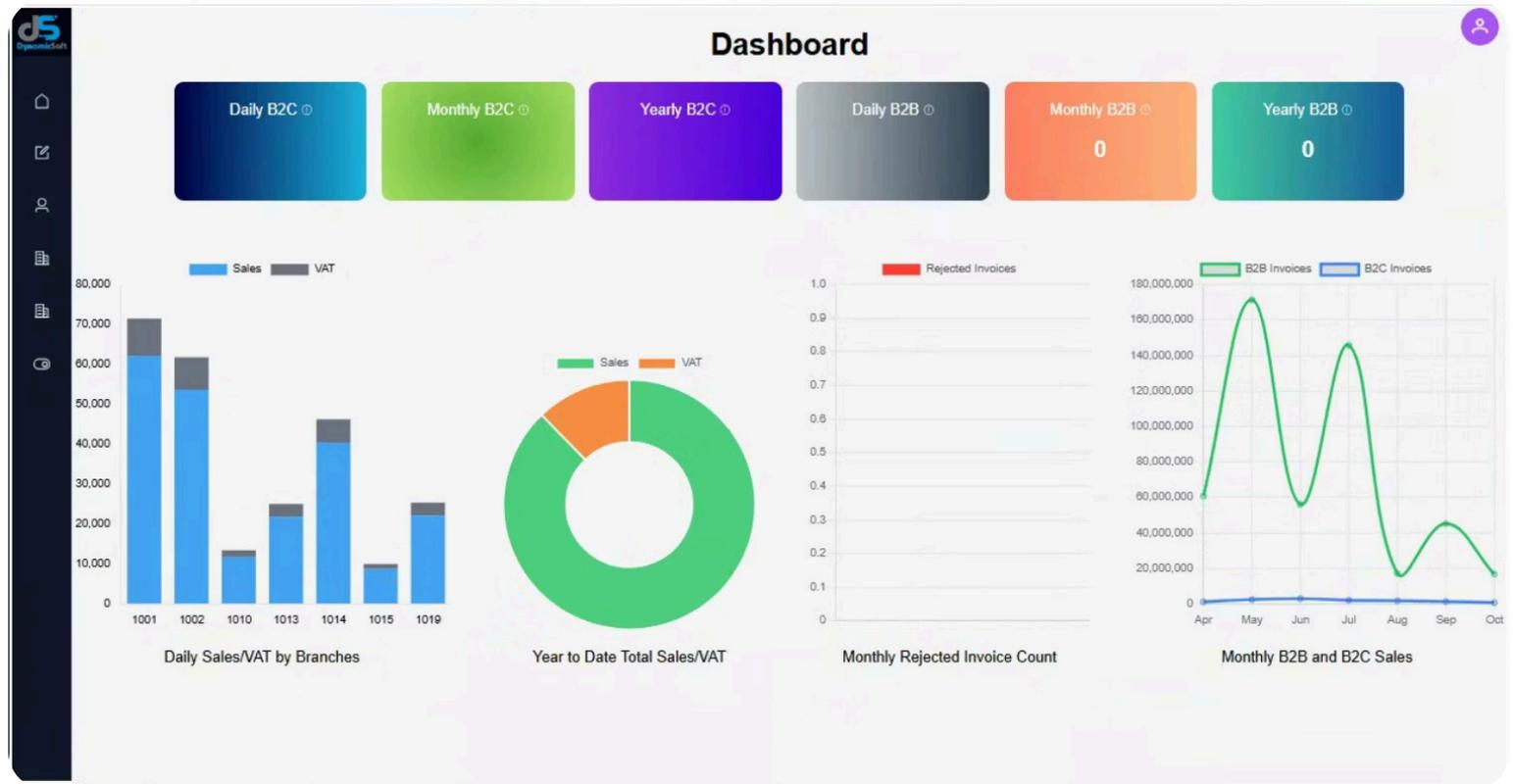
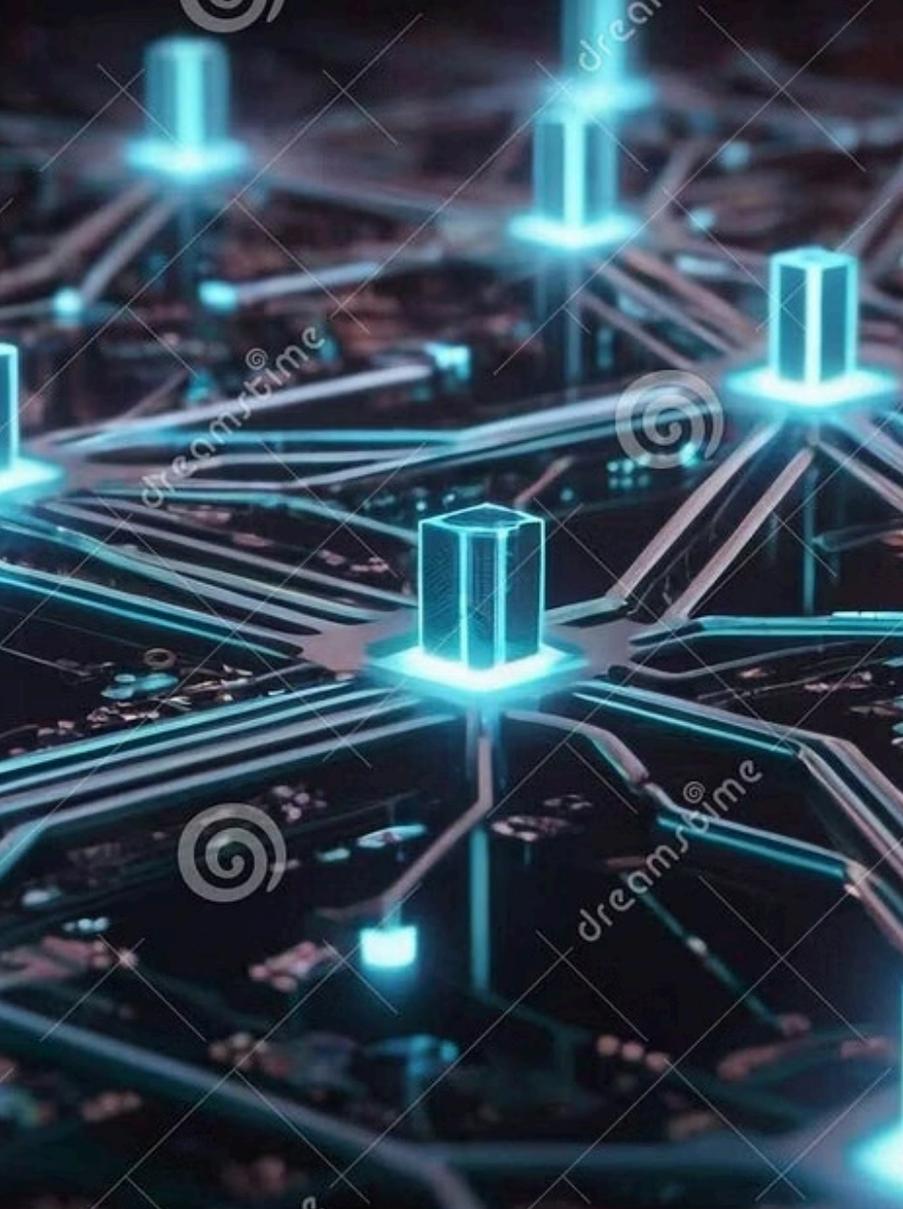




Company Profile



Invoice No	Date	Time	Send Time	StoreID	Customer	Process Type	Invoice Type	XML	Reporting Status	Clearance Status	Status	
121220001225	2025-08-28	21:30:21	2026-01-09 13:47:45	81	Meat and photo trading Establishment	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
INV-4007	2025-12-26	23:02:49	2026-01-08 17:04:19	0100211	Test Company	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
INV-4006	2025-12-26	23:02:49	2026-01-08 17:04:00	0100211	Test Company	Simplified Invoice	Invoice	PASS	View Detail	Approved	Warning	Print
125910000170	2025-08-28	21:32:16	2026-01-08 14:49:54	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-07 18:55:07	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 17:58:05	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 16:39:07	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 15:40:20	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 15:31:55	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 15:18:41	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 14:21:03	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 12:59:06	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
125910000170	2025-08-28	21:32:16	2026-01-06 11:34:06	81	sarah Mubarak Misfer Al-Wadani Restaurant	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print
134520000164	2025-08-28	22:09:22	2026-01-05 17:46:16	81	Aryaf Al Dayaa Restaurant for serving meals	Tax Invoice	Invoice	PASS	Reported	Approved	PASS	Print



Vision

To be a trusted leader in ERP-driven digital compliance and enterprise solutions.

Our goal is to simplify complex business and regulatory challenges through technology.

We strive to set benchmarks in performance, security, and reliability.



Mission



Design & Deliver ERP Solutions

Grounded in deep process knowledge, we craft robust, ERP-centric solutions tailored to your needs.



Translate Requirements to Systems

Transforming complex business needs into secure, high-performance systems.



Modern Tech, ERP Principles

Integrating cutting-edge technologies while upholding foundational ERP principles for stability.



Enable Efficiency & Compliance

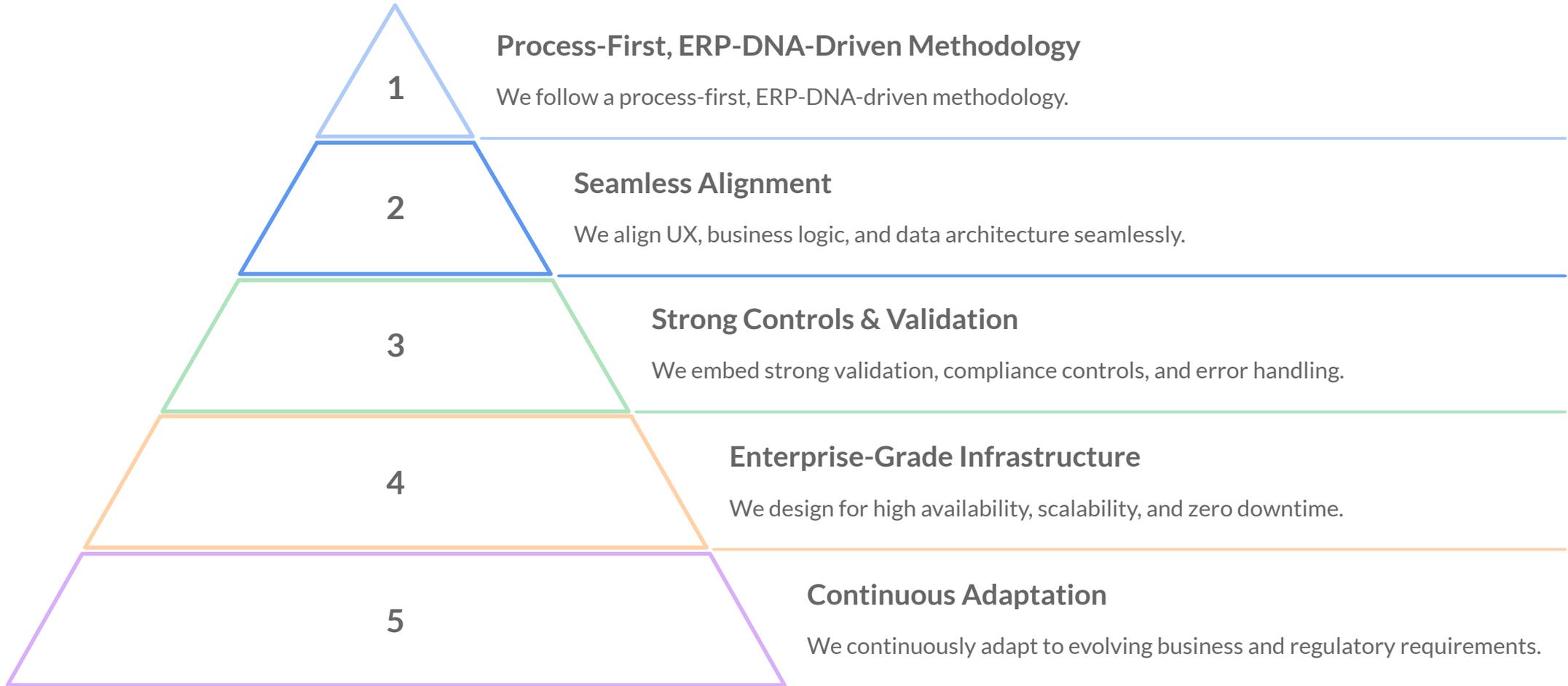
Empowering organizations to achieve operational excellence and regulatory adherence.



Commitment to Success

Dedicated to delivering reliable, scalable solutions that drive customer success.

Our Approach



Core ERP Services



ERP implementations (Greenfield & Rollouts)



Upgrades & Migrations



Functional & Technical Customizations



Process Optimization & Integrations

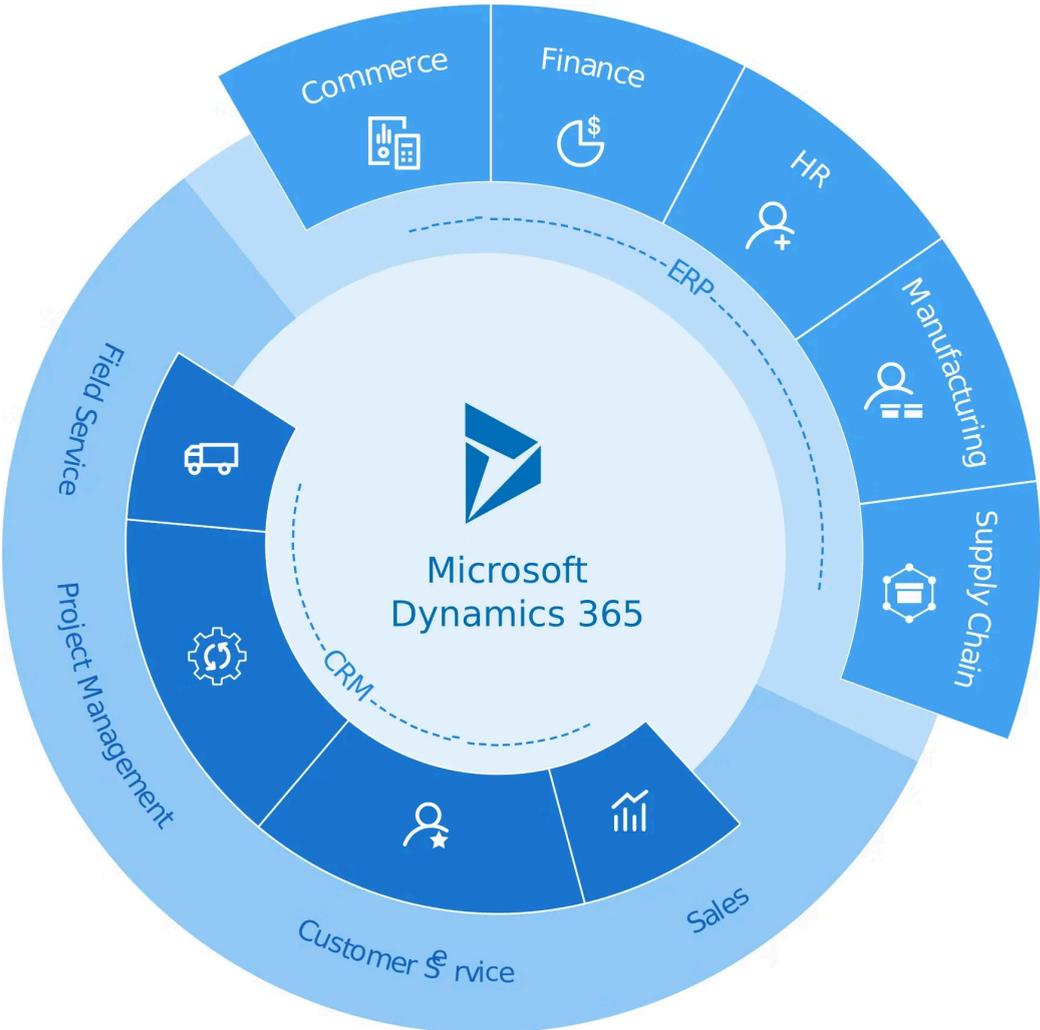
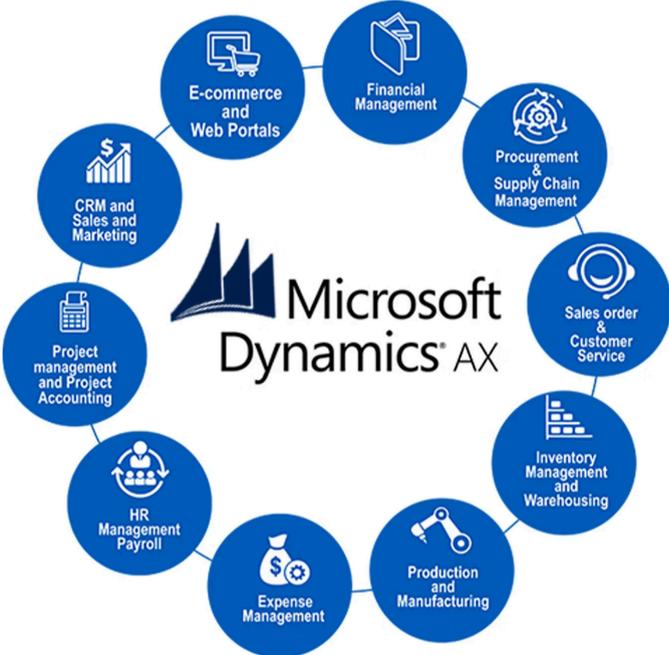


Post-implementation support & AMC services



Bespoke ERP/POS system development

Microsoft ERP Expertise



Our ERP Services

ERP Implementation & Rollouts

End-to-end implementation, greenfield deployments, and configuration.

ERP Customization & Development

X++ development, custom workflows, and business logic.

ERP Add-On Products & Custom Solutions

Inventory stock-taking and mobile solutions.

Reporting & Business Intelligence

Management dashboards, Power BI, and financial analytics.

Support, AMC & SLA-Based Services

Post-implementation support, helpdesk, and maintenance contracts.

ERP Upgrades & Migrations

AX 2009 to D365, legacy system migration, and data reconciliation.

Manufacturing & Supply Chain Solutions

BOM, routing, production management, warehouse/inventory tracking.

ERP Integration Services

Third-party integration, EDI/API platforms, and middleware integration.

Compliance & Localization Services

VAT compliance, e-invoicing, and reconciliation.

Consulting & Advisory Services

ERP process design, solution architecture, and best-practice advisory.

AI-Enabled ERP & Intelligent Automation (Future-Ready Offering)



AI-Integrated ERP Systems

Design and development of AI agents integrated with Microsoft ERP systems, leveraging Microsoft Azure AI Foundry and Azure services.



Inventory Optimization

Inventory anomaly detection and stock optimization.



Compliance Monitoring

Compliance monitoring and rule-based decision support.



Phased Adoption

Phased adoption approach ensuring business continuity and regulatory compliance.



Invoice Validation

AI-powered invoice validation and exception handling.



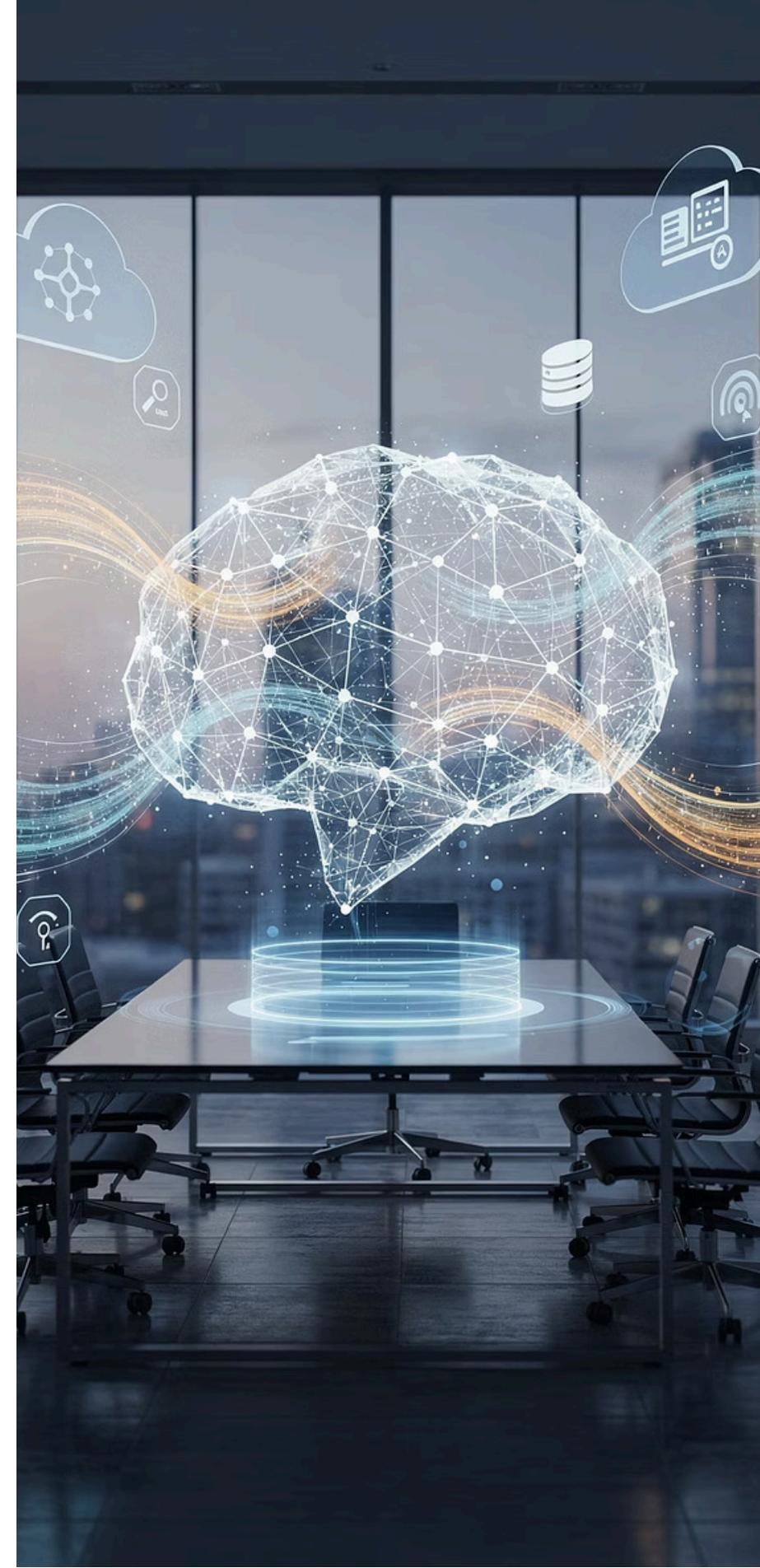
Production Analytics

Production variance analysis and predictive alerts.

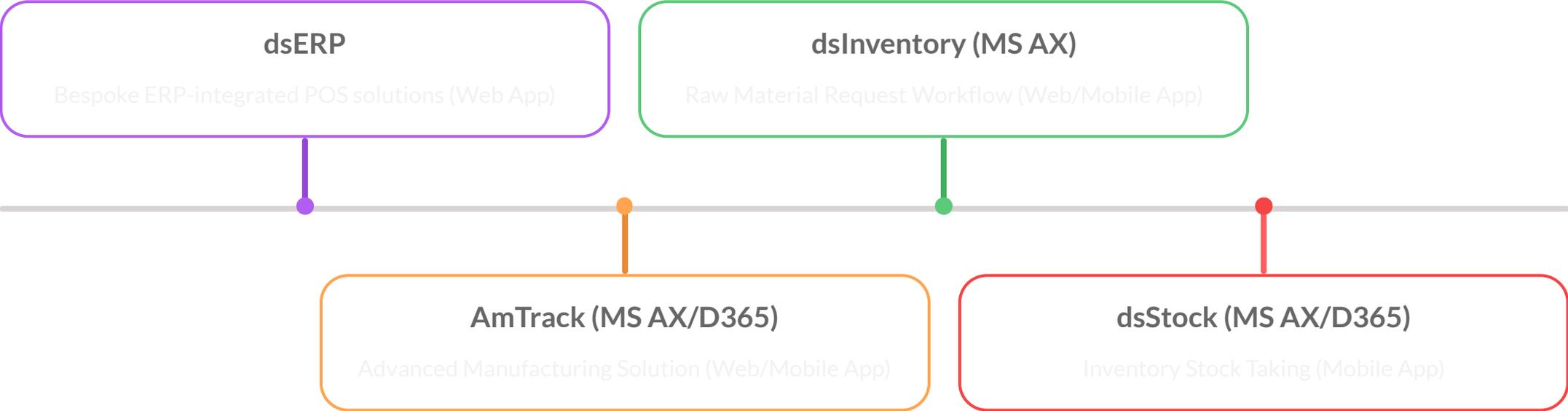


Enterprise Architecture

Secure, enterprise-grade AI architecture aligned with ERP data models and governance.



Dynamicsoft ERP Add-On Products



Compliance & E-Invoicing Solutions

dsFatoora

ZATCA Phase I & II compliant e-invoicing solution (Cloud/ On premises)

dsSync

POS e-invoicing solution App
Integrated with dsFatoora

dsFatooraUAE

FTA e-invoicing solution
(Cloud/ On premises)

dsVAT

Automated VAT reconciliation
& reporting (Bespoke)

Smart SLA/AMC support

Service Level Agreement (SLA) Overview

DynamicSoft Support & Maintenance Services



SLA 1: DSFatoora Platform Operational Support

(Applicable to All Customers)

Key Services:

-  System Patch & Feature Updates
-  Disaster Recovery & Reimplementation
-  Invoice Rejection & ZATCA Updates
-  WhatsApp & Email Support (Office Hours)

Platform Stability & Compliance Assistance



SLA 2: ERP Integration Operational Support

(Only for End-to-End Integration)

Key Services:

-  ERP Integration Issue Resolution
-  ERP Changes for E-Invoicing
-  Seamless ERP-DSFatoora Support
-  Ongoing ERP Optimization

Complete ERP Integration Support

Common SLA Conditions:



Business Hours Support



Change Requests = Extra



Best-Effort Resolution

General SLA Conditions

- All support services are provided on a **best-effort basis** within agreed service hours
- Any requests outside the defined SLA scope shall be treated as a **Change Request (CR)**
- DynamicSoft reserves the right to revise standard timelines in case of regulatory or infrastructure dependencies

SLA Type	Coverage
SLA 1	DSFatoora platform operations, ZATCA support, patches, disaster recovery
SLA 2	ERP integration operations and ERP-related invoicing changes (End-to-End only)

Why Choose DynamicSoft

Expertise

Decades of industry experience

Reliability

Robust performance and support



Innovation

Cutting-edge, adaptable solutions

Partnership

Customer-focused collaborative approach

Deep Microsoft ERP functional & technical expertise

Proven manufacturing & compliance implementations

Ready-to-deploy ERP verticals

Strong ERP, mobile & cloud integration capabilities

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